

# COVID-19 Recovery Resources

## HOUSING RESOURCES

**Jacksonville Area Legal Aid (JALA):** offers civil legal services in many areas of the law, including housing. Visit <https://www.jaxlegalaid.org/> to learn more and for assistance.

**Florida Housing Coalition COVID-19 Housing Related Resources:** get the information you need to respond to COVID-19. Visit <https://www.flhousing.org/covid-19-resources/> to view a list of local, state and federal resources and guidance.

**HUD Approved Housing Counseling Agencies** – Housing counseling agencies offer guidance on fair housing, homebuying, renting, reverse mortgages and eviction and foreclosure intervention and prevention. Please see below for the approved housing counseling agencies in Jacksonville:

- **Family Foundations of Northeast Florida, Inc:** visit [www.familyfoundations.org](http://www.familyfoundations.org) or call 904-396-4846 to learn about services and to received help.
- **GreenPath Financial Wellness:** visit [www.greenpath.org](http://www.greenpath.org) or call 800-550-1961 to learn about services and to received help.
- **Habitat For Humanity of Jacksonville, Inc.:** visit [www.habijax.org/](http://www.habijax.org/) or call (904) 798-4529 to learn about services and to received help.
- **Jacksonville Area Legal Aid, Inc.:** visit [www.jaxlegalaid.org](http://www.jaxlegalaid.org) or call (904) 356-8371 to learn about services and to received help.
- **Jacksonville Urban League:** visit [www.jaxul.org](http://www.jaxul.org) or call 904-723-4007 to learn about services and to received help.
- **NACA (Neighborhoods Assistance Corporation of America) Jacksonville, FL:** visit [www.naca.com/](http://www.naca.com/) or call 904-306-9272 to learn about services and to received help.
- **Wealth Watchers, Inc.:** visit [www.wealthwatchersfl.org/](http://www.wealthwatchersfl.org/) or call 904-265-4736 to learn about services and to received help.

## LOCAL HELP LINES

**MyJax** is your connection to city services and information. Submit a request for service, check the status of your request or find answers to city related questions by calling the 630-City Help Line at (904) 630-2489 or by visiting MyJax Online.

**United Way of Northeast Florida's 211 Helpline** is available 24/7 to connect Northeast Florida callers to health, social, and human services. If you need assistance finding food, paying housing bills, accessing free childcare, or other services, contact 211 by dialing 2-1-1 or (904) 632-0600 from any landline or cell phone. To search the 211 database, visit the United Way website at <https://nefin.myresourcedirectory.com/>.

## FINANCIAL RECOVERY RESOURCES

**Florida Department of Economic Opportunity (DEO):** COVID-19 Resources for Employers and Individuals impacted by the state's efforts to mitigate the spread of COVID-19: <https://covid19.floridajobs.org/>.

**Reemployment Assistance:** Reemployment Assistance benefits are available to Floridians who have been negatively impacted by the mitigation efforts to stop the spread of COVID-19. Visit <http://floridajobs.org/> to learn more.

## COVID-19 Recovery Resources

**CareerSource Northeast Florida (NEFL)**, the regional workforce development organization, is delivering services virtually. Job seekers & employers can access info via [www.careersourcenefl.com](http://www.careersourcenefl.com) or call 904-356-JOBS (5627) for virtual assistance 8 am-4 pm.

**JAX Chamber COVID-19 Resources:** The JAX Chamber has developed a COVID-19 Resources page to connect Jacksonville businesses to resources and opportunities for their businesses and employees. Visit the following link to view the JAX Chamber COVID-19 Resources page: <https://jaxchamber.com/coronavirusbusinessresources/>.

### MENTAL HEALTH RESOURCES

**Florida Blue** is offering a free 24-hour, 7-days a week bilingual emotional support helpline for all Floridians during COVID-19 Health Crisis. Any Floridian, including those who are uninsured or insured by another company, can call (833) 848-1762 for help dealing with feelings of stress, anxiety, grief or fear related to COVID-19.

**Family Foundations:** Counseling for families and individuals and a comprehensive set of mental health services to youth, adults, seniors, individuals, and families in need of affordable mental health and family counseling services. Please call (904) 396-4846.

**Jewish Family & Community Services:** Counseling for families, couples, and individuals as well as mental health services to children, adults, seniors and families coping with challenges. Please call (904) 448-1933.

**Mental Health Resource Center:** Psychiatric medication management and counseling for adults; short-term psychiatric stabilization services for adults and children who are experiencing a mental health crisis; comprehensive assessments, psychiatric evaluations, physical examinations, medication management and individual and group therapy. Please call (904) 695-9145 or (904) 642-9100.

**Northwest Behavioral Health:** Mental health outpatient counseling, day treatment, and case management for children and adults. Please call (904) 781-0600 or (904) 781-7797.

### FOOD RESOURCES

**Farm Share:** Farm Share is a nonprofit with a mission is to make sure that no Floridian goes hungry and no food goes to waste. Farm Share partners with more than 2,000 food pantries, churches, schools, and other nonprofits throughout Florida to distribute food every single day. To view a map of Farm Share's agencies locally, visit the following link and zoom in to view Duval County: [www.farmshare.org/agencies/](http://www.farmshare.org/agencies/).

**Feeding Northeast Florida (FNEF):** Feeding Northeast Florida (FNEFL) is a nonprofit with a mission "to improve the quality of life of Northeast Florida by addressing food insecurity, poverty, and poor health by providing nutritious foods and other essential goods to those in need in collaboration with community partners." To view the current list of agency food providers and their contact information, visit the FNEF COVID-19 website at <https://www.feedingnefl.org/covid-19-updates/> and click on "Current Agency Partners in Operation."

**Visit the City of Jacksonville's website at [www.coj.net/recoveryresources](http://www.coj.net/recoveryresources) to view additional resources.**